

# ASCO<sup>®</sup>

AMERICAN SOCIETY OF CLINICAL ONCOLOGY  
ASSOCIATION FOR CLINICAL ONCOLOGY  
KNOWLEDGE CONQUERS CANCER

# ASCO PATIENT-CENTERED CANCER CARE CERTIFICATION

## FEATURING ASCO AND COA ONCOLOGY MEDICAL HOME

Kim Woofter, RN

Employers' Forum of Indiana

April 12, 2023

## Collaboration between ASCO and COA

- **Community Oncology Alliance (COA)**
  - Non-profit organization dedicated to advocating for community oncology patients and practices
  - Built a national grassroots network of community oncology practices to advocate for public policies that benefit patients
  - Mission: Ensuring patients receive quality, affordable, and accessible cancer care in their own communities
- **American Society of Clinical Oncology (ASCO)**
  - World's leading professional organization for physicians and oncology professionals caring for people with cancer
  - Membership: 45,000 oncology professionals
  - 18 standing committee to advance ASCO programs, resources, and services
  - Mission: conquering cancer through research, education, and promotion of the highest quality, equitable patient care



# Patient Centered Medical Home Definition

## Agency for Healthcare Research and Quality (AHRQ)

- **Comprehensive Care**
  - Accountable for meeting patient's physical and mental health needs
  - Requires team-based care
- **Patient Centered**
  - Relationship-based care with emphasis on the person and family
- **Coordinated Care**
  - Across all elements of the broader health system
- **Accessible Care**
  - Shorter time for urgent needs, 24/7 access, alternative methods of communication
- **Quality and Safety**
  - Performance measurement and improvement
  - Evidence based care
  - Measuring and responding to patient experience and satisfaction

# Rise of the Oncology Medical Home

- **2010** John Sprandio, MD gained NCQA PCMH recognition
- **2012** Barbara McAneny, MD
  - Center Medicare and Medicaid Innovation (CMMI) grant COME HOME
  - OMH principles to transform 7 oncology practices
- **2015** Community Oncology Association (COA) & Commission On Cancer developed and piloted OMH standards & recognition
  - Pilot ended 2017
- **2016** CMMI Oncology Care Model incorporating OMH concepts
- **2017** NCQA recognized a Patient Centered OMH
  - Retired Recognition in 2019
- **2021** ASCO & COA refine & publish comprehensive OMH standards
- **2022** Start of CMMI Enhancing Oncology Model (EOM)

# Success in Value-Based care

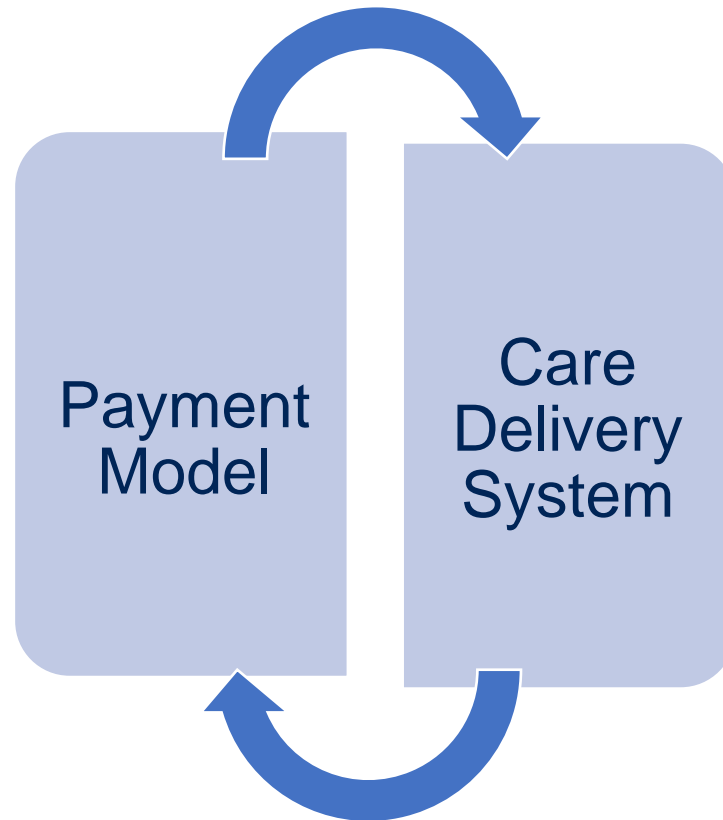
Innovations in alternative payment models need **complementary innovations in care delivery** in order to achieve meaningful savings and improve quality

## CMMI

- Oncology Care Model
- Enhancing Oncology Model

## Commercial Payers

- Aetna
- Elevance Health (Anthem)
- Cigna
- Humana
- Multiple Blues



**Patient-Centered Cancer Care  
Certification**

featuring ASCO and COA Oncology  
Medical Home

# Oncology Medical Home and Patient-Centered Cancer Care Certification

Applies care knowledge to support patient preferences, needs, and values

- **Applies learnings and findings from previous initiatives** to form a meaningful program that identifies and promotes quality cancer care for all that support that journey.

Establishes high quality cancer care

- A care delivery system that proves **high quality, evidence-based** cancer care with **measurement**.

Reinforces continual improvement

- **Reinforces** on-going quality cancer care with **ongoing assessment and continual improvement**.

Standardization

- **Standard and consistent platform** for quality cancer care for national, regional and local payers that are **reformist in payment methodology**.

Clinical and Financial

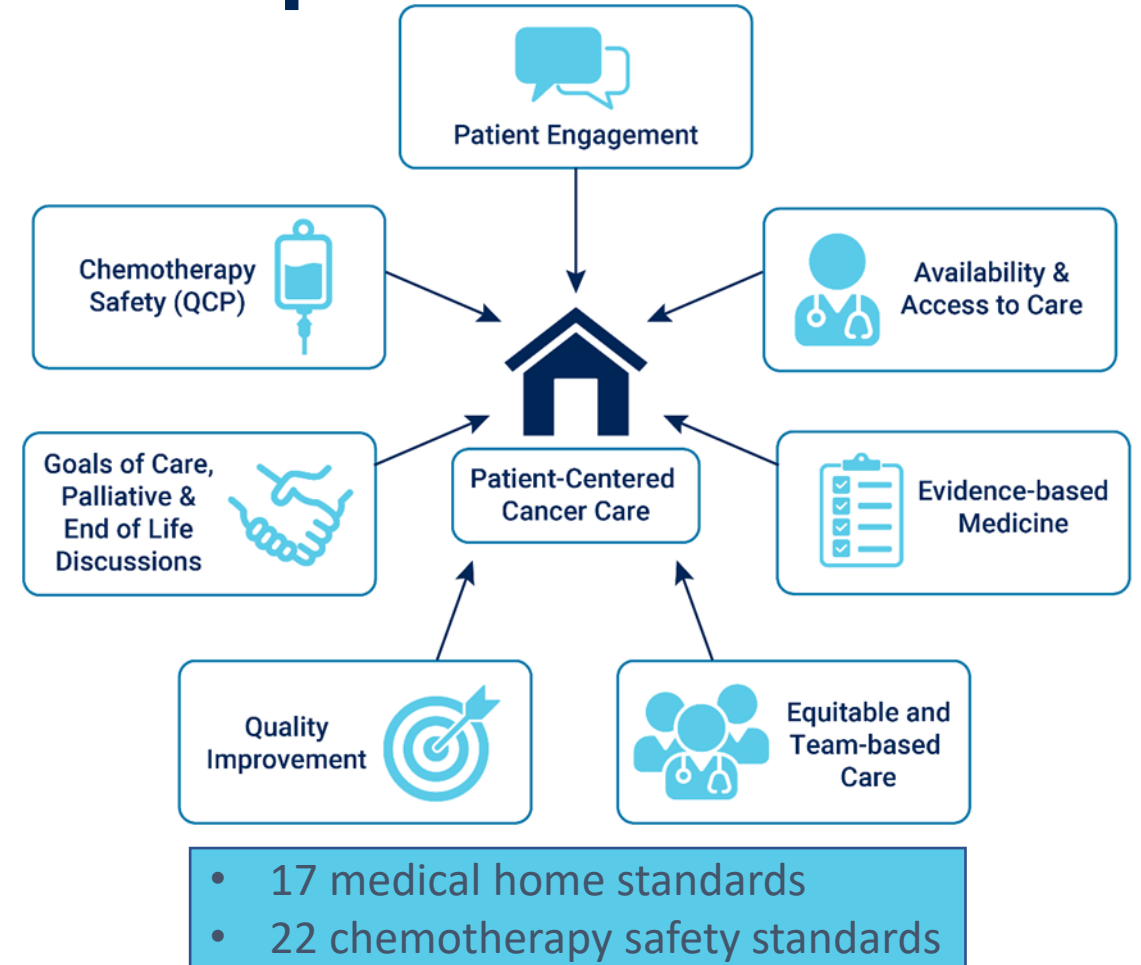
- **Clinical and financial information** for a transparent views of quality and value in cancer care.

# Oncology Medical Home (OMH) Standards Development

The **ASCO-COA OMH standards** were developed based on:

- consensus of a **multidisciplinary Expert Panel**:
  - clinicians
  - health system administrators
  - patient advocates.
- a **systematic review** of evidence including
  - **comparative** peer-reviewed studies
  - studies of **clinical pathways**
  - systematic review of **survivorship care plans**

**Standards approved** by COA's Payment Reform Committee and the ASCO Board of Directors.

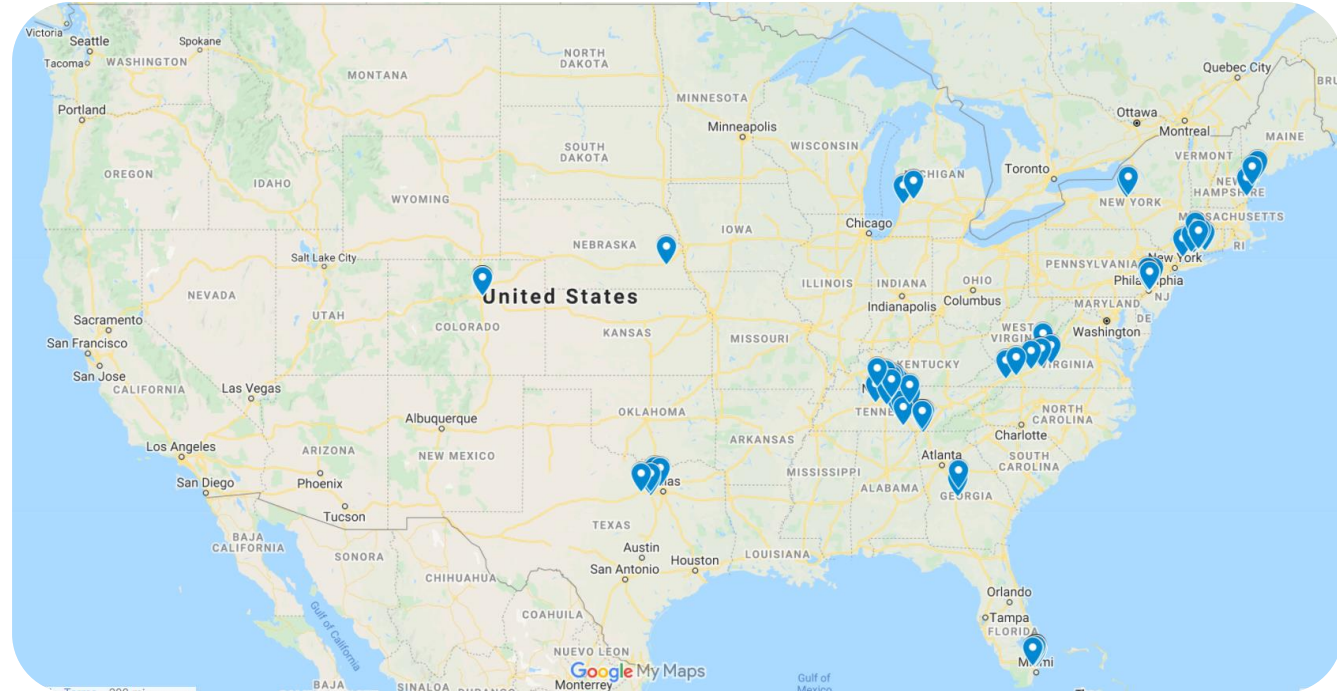


**Published** in JCO-OP August 2021

[Oncology Medical Home: ASCO and COA Standards | JCO Oncology Practice \(ascopubs.org\)](https://ascopubs.org)

# APC4 Pilot Participants

- **Blue Ridge Cancer Care\***  
Roanoke, VA
- **Cancer & Hematology Centers of Western Michigan\*\***  
Grand Rapids, MI
- **Central Georgia Cancer Care**  
Macon, GA
- **Hematology Oncology Associates of Central NY**  
East Syracuse, NY
- **Memorial Cancer Institute**  
Hollywood, FL
- **Nebraska Hematology-Oncology, P.C.**  
Lincoln, NE
- **New England Cancer Specialists\*\*\***  
Scarborough, ME
- **Sidney Kimmel Cancer Center - Jefferson Health**  
Philadelphia, PA
- **Tennessee Oncology\*\***  
Nashville, TN
- **The Center for Cancer and Blood Disorders\*\***  
Fort Worth, TX
- **University of Colorado Cancer Center**  
Aurora, CO
- **Yale New Haven Health – Smilow Cancer Hospital**  
New Haven, CT



**12 practices, 88 sites of service, 482 oncologists**  
***10 Certified Summer 2022***  
**Additional 2 for certification 2023**

- \* US Oncology Network
- \*\* Partner of OneOncology
- \*\*\* Dana Farber Cancer Institute affiliate



**ASCO Patient Centered Cancer Care Certification**

- Patient Engagement
- Shared Decision Making
- Education
- Timeline Access to Care

- Advance Care Planning
- Psychosocial Support
- Assessing Pain
- Appropriate Care at the End of Life
- Health Equity

**Patient Feedback**

**Evidence Based Medicine**

**Balanced Measurement Scorecard**

**Quality Cancer Care**

**Utilization & Cost**

- Use of Evidence and Value-Based Clinical Pathways
- Reducing Variations in Care
- Continuous Improvement

- Hospital Admissions
- Emergency Department Visits
- Hospice Utilization

**Timeline:**

- July 1 2021 Pilot Begins**
- July-Sept Measure #1**
- Sept-Nov Site Surveys**
- Oct-Dec Measure #2 ongoing quarterly**
- Dec-April 2022 Compliance**
- July 2022 Certifications Begin**
- August 2022 – June 2023 Ongoing Assessment and Evaluation**
- Pilot to Program Announcement Summer 2023 ☺**

# Oncology Medical Home Standards

## Patient Engagement



- Education about Oncology Medical Home
- Financial counseling
- Education on diagnosis and treatment
- Survivorship Care Program

## Availability & Access to Care



- Expanded access to care; symptom triage
- Emergency department, hospital admission & readmission data analysis
- Post-discharge follow-up emergency department and hospitalization
- Follow up for missed or cancelled appointments

# Oncology Medical Home Standards

## Evidence Based Medicine



- Oncology Clinical Pathway treatment planning and reports on physician compliance
- Clinical research trials access and participation

## Equitable and Comprehensive Team-Based Care



- Medical oncologist directed care team
- Care coordination with other pertinent physicians and services
- Team functioning, performance, and communication
- Navigation Services/Psychosocial Assessment
- Health Equity Assessment

# Oncology Medical Home Standards

## Quality Improvement

- Patient experience survey and analysis
- Quality improvement, analysis and sustainability
- Electronic health record core data completeness and quality measures



## Goals of Care, Palliative and End of Life Care Discussions

- Advance care planning
- Goals of care discussions; end-of-life care
- Access to Palliative Care

## Chemotherapy Safety

- Quality Oncology Practice Initiative (QOPI) Certification Program or Chemotherapy Safety Standards Compliance



# Pilot Evidence of Practice Transformation

## Practices Implementing APC4 Standards for the First Time

- Advance Care Planning
- Goals of Care Discussion
- Health Equity\*
- Patient Experience Survey
- ED/Hospitalization Avoidance
- Oncology Treatment Pathways
- Triage Pathway Process
- Chemotherapy Safety Standards
- Financial Counselor
- Survivorship Care Program

APC4 is a learning collaborative offering monthly calls to share learnings, plus a one-day Quality Training Program session for participants

All Pilot practice types and sizes are capable of meeting the standards

# ASCO Patient Centered Cancer Care Certification:

## Value to Practices:

- **Single set of ASCO/COA standards** that allows gap analysis and provides a comprehensive roadmap to high quality cancer care for the entire patient journey.
- **Collaborative discussions** in pursuit of the above goals based on the successful experiences of others.
- **Prepares the cancer care team** for the reformation and recognition of care delivery based on quality and value.

## Value to Patients and Employers (Payers):

- **Maximized Patient Outcomes “Quality Care”** ensuring evidence-based care delivery and shared decision making throughout the continuum of care.
- **Timely Access to Coordinated Care** that provides an optimal patient experience including access to supportive services and cost-conscious resources for patients and their families.
- **Appropriate Cost of Care** through education, transparency and financial support.

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**The ASCO Patient-Centered Cancer Care Certification program is appropriate for all cancer care delivery practices/health systems**

# ASCO Patient-Centered Cancer Care Certification (APC4) Pilot to Program

- APC4 has been approved as a national program
- Program launch July 2023
- Formal announcement at upcoming ASCO Annual Meeting



# Discussion



**ASCO Certification Program Contact Information:**  
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**ASCO Quality Programs Resource:**  
[practice.asco.org](http://practice.asco.org)

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