

# CMS Star Ratings

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A hand holding a magnifying glass over a target graphic. The target has concentric circles, and the magnifying glass is focused on the center. The background is a dark red color.

**cd** Clinician-Driven  
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# Care Compare Overview

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Displays hospital performance data

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Short-term acute care hospitals

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Failure to participate or meet requirements results in reduction in annual payment rate

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Measures currently used to calculate Overall Hospital Star Rating and Patient Experience Star Rating

# Quality Measures



Process of care measures



Outcome measures



Patient experience of care

# History of Hospital Public Reporting

2005	Starter set with 10 measures
2008	HCAHPS and mortality measures
2009	Outpatient and ED
2010	Readmissions measures
2011	HAIs
2012	Hospital Readmissions Reduction Program
2013	Hospital Value Based Purchasing Program
2015	HCAHPS Star Ratings
2016	Overall Hospital Quality Star Rating
2017	Department of Defense
2020	CMS "Compare" sites consolidated

# Overall Hospital Quality Star Rating

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Mortality

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Safety of Care

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Readmission

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Patient Experience

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Timely & Effective Care

# Overall Hospital Quality Star Rating

- Measure group
  - Mortality
  - Safety
  - Readmission
  - Patient Experience
  - Timely & Effective Care
- Weight used in calculation
  - 22%
  - 22%
  - 22%
  - 22%
  - 12%

# Mortality Measures

1. Heart attack
2. CABG surgery
3. COPD
4. Heart failure
5. Pneumonia
6. Stroke
7. Serious treatable complications after surgery (composite measure)

# Safety of Care Measures

1. Central line-associated bloodstream infections (CLABSI)
2. Catheter-associated urinary tract infections (CAUTI)
3. Surgical site infections from colon surgery (SSI: Colon)
4. Surgical site infections from abdominal hysterectomy (SSI: Hysterectomy)
5. Methicillin-resistant *Staphylococcus aureus* (MRSA) Blood Laboratory-identified Events (Bloodstream infections)
6. *Clostridium difficile* (*C. diff*) Laboratory-identified Events (Intestinal infections)
7. Rate of complications for hip/knee replacement patients
8. Serious complications



# Readmissions Measures


1. Heart attack
2. CABG surgery
3. COPD patients
4. Heart failure
5. Hip/knee surgery
6. Pneumonia
7. Rate of readmission after discharge from hospital
8. Unplanned hospital visits after outpatient colonoscopy
9. Unplanned hospital visits for patients receiving outpatient chemotherapy
10. ED visits for patients receiving outpatient chemotherapy
11. Unplanned hospital visits after hospital outpatient surgery

# Timely and Effective Care

1. Healthcare workers given influenza vaccination
2. Patients who left the ED before being seen
3. Patients who came to the ED with stroke symptoms who received brain scan results within 45 minutes of arrival
4. Patients receiving appropriate recommendation for follow-up screening colonoscopy
5. Patients with history of polyps receiving follow-up colonoscopy in the appropriate timeframe
6. Mothers whose deliveries were scheduled too early when not medically necessary
7. Severe sepsis and septic shock
8. Outpatients with chest pain or possible heart attack who got drugs to break up blood clots within 30 minutes of arrival
9. Patients receiving appropriate radiation therapy for cancer that has spread to the bone
10. Median time patients spent in the ED, after doctor decided to admit as an inpatient before leaving the ED for their inpatient room
11. Median number of minutes before outpatients with chest pain or possible heart attack who needed specialized care were transferred to another hospital
12. Median time patients spent in the ED before leaving from the visit
13. Outpatients with low-back pain who had an MRI without trying recommended treatments first, such as PT
14. Outpatient CT scans of the abdomen that were "combination" scans
15. Outpatients who got cardiac imaging stress tests before low-risk outpatient surgery



# Patient Experience

1. Nurses communicated well
  2. Doctors communicated well
  3. Received help as soon as they wanted
  4. Staff explained about medicines before giving them
  5. Room and bathroom were clean; area around their room was quiet at night
  6. Given information about what to do during their recovery at home
  7. Understood their care when they left the hospital
  8. Hospital rating on a scale from 0 (lowest) to 10 (highest) and would recommend hospital to their friends
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- Various data collection periods
- Data sources
- Detailed measure specifications



# CONTACT US

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