What You Should Demand From Your PBMS

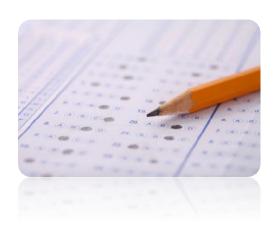
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A PBM Quiz for Benefit Leaders

Concept: the PHQ2 and PHQ9 concept

Creates a similarly structured questionnaire for benefit leaders & HR professionals to step through incrementally, with each question being True or False (or Pass/Fail)

The number of True (Pass) versus False (Fail) resulting in a score which can be used to make a recommendation (i.e. call us)



Primary Questions for the PHQ2 and PHQ9 concept:

- 1) Have your pharmacy (PBM) costs **increased more than 5%** annually during any or all of the past 3 years?
- 2) Do you have **full**, **unfettered access to all data** from your PBM –including costs, fees and rebates?

A PBM Quiz for Benefit Leaders – the questions

Secondary Questions for the PHQ2 and PHQ9 concept

- 1. Does your current PBM regularly provide you with actionable items that can lower your pharmacy benefit trend?
- 2. Have you experienced actionable and timely responses from your current PBM's Account Team?
- 3. Does your PBM proactively raise opportunities for members to save on prescriptions, such as through a mobile app or direct outreach?
- 4. Does your current PBM allow you to customize the plan formulary to meet the objectives of your organization and needs of your members?
- 5. Do members on your plan report having an overall positive experience with your current PBM?
- 6. Does your current PBM have a Net Promoter Score (NPS) above 30?
- 7. Does your current PBM proactively engage with members, providers and pharmacists to support seamless access to prescribed medications?
- 8. Does your PBM include Mark Cuban Cost Plus Drug Company (MCCPDC) in-network?
- 9. If you are a hospital system with in-house pharmacies, does your PBM assist with driving more prescription volume to your owned pharmacies?

A rebate case study – a client with 10,000 lives

- The PBM contract pays \$2,500 in rebates for each specialty claim filled
- Proper clinical criteria says they should only fill specialty in 30-day increments
 - Sample client had:
 - 30-day fills 336
 - 60-day fills -91
 - 90-day fills 283
 - Total number of specialty claim rebates 710
- In this case, the PBM only pays the employer FOUR rebates a year, instead of 12
- If filled by proper clinical criteria, and the numbers are standardized (182 for 60+ days and 849 for 84+ days) for this client, **657 more rebate payments** should have been received by the employer

The Rebate Racket

Humira, a specialty biologic used to treat a wide range of anti-inflammatory diseases, is the highest selling drug ever. Because of the biologic drug's high cost, PBMs typically structure contracts to ensure they'll retain a major percentage of the manufacturer's rebate.

Drug	Annual prescriptions per 10,000 employees	annual rebate	Appropriate total rebate calculated off correct clinical criteria benchmark (1,397 claims)	underpayment to
Humira	701	\$1.8 million	\$3.4 million	\$1.6 million

- Typical PBM -701 rebates x \$2,500 = \$1.775 million
- Clinically led PBM $-1367 \times $2,500 = 3.418 million



If proper clinical criteria was used, the employer would have received:

\$1.6 MILLION*

MORE IN

REBATES

Contract Rebate language

Source	PBM #1	PBM #2	PBM #3	Affirmed R
Administrative Fees	Excluded	Excluded	Excluded	Excluded
Clinical Program Fees	Excluded	N/A	Excluded	Included
Consulting Fees	Excluded	N/A	Excluded	Included
Credits	Excluded	Included	Excluded	Included
Discounts	Excluded	Excluded	Excluded	Included
Education Program Fees	Excluded	N/A	Excluded	Included
Financial Incentives	Excluded	N/A	Excluded	Included
Formulary Placement or Access Fees	Excluded	Included	Excluded	Included
Implementation Fees	Excluded	N/A	Excluded	Included
Market Share Based Payments	Excluded	Included	Excluded	Included
Price Concessions	Excluded	N/A	Excluded	Included
Promotional Allowances	Excluded	N/A	Excluded	Included
Pull Through Program Fees	Fxcluded	Included	Excluded	Included
Rebates	Included	Included	Excluded	Included
Rebate Submission Fees	Excluded	N/A	Excluded	Included
Software Licensing Fees	Excluded	N/A	Excluded	Included
AWP Inflation Coverage	Excluded	Excluded	Excluded	Included
All Other Payments From Pharma	Excluded	Excluded	Excluded	Included

Coalition Partnerships





IN PARTNERSHIP TOGETHER

- A set payment goes back to the coalition
- Helps coalition members
- Both parties are out for members' best interest



